



Centre for
Economic Development
& Social Inclusion

Skills Focus



Skills focus delivered by Belfast Met provides a tailored skills provision for small to medium enterprises with less than 250 employees. Skills Focus can assist businesses by increasing the skills levels and employability of the existing workforce to qualification level 2 and above.

This programme is supported by the Department for the Economy and offers up to 75% off the cost of selected training programmes. The key areas where Belfast Met can offer support to the SME sector include:

Belfast Business School

- Business
- Marketing
- Accountancy
- Cookery/Catering
- Bakery
- Hospitality
- Travel & Tourism
- Hairdressing & Barbering
- Beauty, Spa, Nails and Makeup

School of Creative and Digital Industries

- Art & Design
- Fashion
- Graphic Design
- Music/Music technology
- Computing & IT
- Media/Games
- Creative media
- Electric/Electronic Engineering

School of Health, Wellbeing & Inclusion

- Health & Social Care
- Childhood Studies
- Sport & Fitness

School of Science, Engineering and Construction

- Access
- Applied Science
- Dental Nursing
- Animal Care/Management
- Construction & Engineering

The benefits of Skills Focus

- ✓ A tailored training solution designed to meet the needs of your business
- ✓ Flexible training delivery, either in your workplace or at the college
- ✓ The opportunity to acquire accredited qualifications
- ✓ A more productive, skilled workforce
- ✓ Increased innovation and growth within your business

To find out if your business qualifies for Skills Focus contact:

Tel: 028 9026 5069 or Email: cedsi@belfastmet.ac.uk



Case study James Street South | Fine Dining

About the Company

James Street South is a fine dining restaurant located in Belfast city centre. It is widely recognised for excellence in service delivery and the quality of its food made from as much fresh locally sourced produce as possible.

The restaurant offers a modern classical blend of European cuisine, in newly modernised refreshingly simple, contemporary surroundings. Using the best of local produce the restaurant boasts a selection of set lunch and pre theatre menus. Niall and his wife Joanne employ over 90 staff.

Skills Focus Training Project

James Street South has benefitted from Skills Focus training with Belfast Met's Business School in the area of Leadership and Management. The College delivered ILM Level 3 for operational staff and its Director, Joanne McKenna undertook ILM Level 7 Diploma in Strategic Management and Leadership that is ideal for senior managers or those about to take their first step into senior management. The qualification centred on developing the strategic leadership and management skills Joanne was looking for, to support the active role she has in the management of all four restaurants in the company's portfolio.

James Street South has a longstanding relationship with Belfast Met on the delivery of Apprenticeship Training. The newly modernised restaurant is now in its third year of delivering a training programme for students between the age of 16 and 24 who have had no previous restaurant experience. The aim is to employ as many of the candidates as possible at the end of the programme or find them employment within the food industry.

The scheme, which is endorsed by the Department for the Economy, will offer places to students to work alongside professional chefs in the James Street South Group, which includes the Bar + Grill, Hadskis, Cast & Crew and James Street South Cookery School.

Project Impact

- ✓ An increased level of customer service to the very highest standard
- ✓ Levels of motivation within experienced improved
- ✓ Staff became more proactive in business improvement initiatives
- ✓ Improved teamwork outputs



We are very pleased with the positive impact of Skills Focus training in leadership and management has had on our business and we intend to continue to engage with Belfast Met on additional management training”

Niall McKenna,
Award-winning Chef and Company Owner
www.jamesst.co.uk